

D & D RV AND AUTO RENTAL, LLC
2789 US 35 EAST
WEST ALEXANDRIA, OH 45381

STANDARD FEES AND RULES FOR RENTALS

\$500.00 Deposit

SMOKERS AND PETS = LOSS OF TOTAL DEPOSIT

A Security Deposit is required for all rentals. The deposit is refundable if the unit is clean. No refunds will be given on the return date. The normal refund is 10-15 working days **NO EXCEPTION**. If the unit is returned damaged the Security Deposit is held until the damages can be assessed. No refunds will be made on early return. **A minimum Cleaning Fee of \$100.00 will be deducted from the deposit if the rental is not clean when picked up. Any damage to the awning is completely the renter's responsibility.**

The Rental Rate **includes** Prep Fee, Final Dump Fee, Propane use, and delivery/pick up from Country Concert.

A full refund of your deposit (less \$50.00 Processing Fee) will be given if cancelled 30 days prior to Rental Date. **NO REFUND** of deposit if cancelled less than 30 days prior to Rental Date.

All fees are payable by Certified Bank Check, Travelers Check or a Major Credit Card (MasterCard, Discover, or Visa). **We do not accept personal checks.** Full payment is due on Rental Date i.e. balance of rental fee, security and cleaning deposits. Fees are subject to a State Sales Tax of 7%. If the final payment is made on MasterCard or Visa, arrangements must be made prior to day of departure.

If breakdowns occur and repairs are needed: Any repair under \$100.00 may be done. Any repair over \$100.00 must have prior authorization from dealer. Please, save and submit all receipts for repairs. Refunds will not be made without a receipt. If involved in an accident, you must notify the dealer within 24 hours. A full written **police accident report** must be submitted to our management upon pick-up.

Proper identification, a valid driver's license must be presented. That can be faxed to me at 937.839.0405.

Complete operating instructions will be given at time of delivery. It will take approximately 1 hour. All rentals are between D & D RV AND AUTO,LLC and the renter. Country Concert is not involved in the rental agreement. All rentals are subject to terms and conditions of the Rental Contract. We reserve the right to refuse any applicant.

Please, direct any questions about the rental to: Amy Straszheim amy@ddrvandauto.com

Phone: 937.839.4555 Fax: 937.839.0405

I have read and understand all terms and fees:

Signature_____

Date_____